



CSR POSITION STATEMENTS

HEALTH & SAFETY

Dairy Crest takes its obligations under the Health and Safety Act and supporting Regulations seriously and works hard to eliminate and reduce the risk of workplace injuries and illnesses.

The Dairy Crest Health and Safety Policy (which can be found on the Dairy Crest website) highlights our commitment to secure and maintain high standards of health and safety for employees and others involved or affected by the business operations.

The Standards contain the Health and Safety Commission's and the company's codes of practice and guidance for site staff to follow to ensure safe practice. Some of the key requirements of the Standards require an up-to-date health and safety and emergency plan, risk assessment, appropriate safe systems of work, development of strategies for dealing with risk, training, audit and review of strategies against key performance indicators.

Sites are audited and scored annually by Group Health and Safety using the Dairy Crest Health and Safety Management Audit system. Any necessary actions, together with achievable deadlines, are agreed with management and reviewed at interim audits.

The British Safety Council, as an independent check of the internal audit, also audits two or three Dairy Crest sites annually.

Sites investigate and report accidents thoroughly.

Dairy Crest participates actively in the HSE's Top 350 Company H&S Initiative which is focussing on the Strategy Statement '*Revitalising Health and Safety*' launched by the HSE and the DETR in June 2000.



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Training is a key part of managing health and safety. Nearly 1,400 Dairy Crest staff were formally trained in 2003 which included 88 IOSH Managing Safely and 256 Foundation Health and Safety trainees.

Good health and safety communication is vital to in order to maintain and improve performance. This is achieved through health and safety committees, team briefings, toolbox talks, issuance of the Dairy Crest Guide to Health and Safety to all staff, and quarterly Health and Safety Updates and Farm Safety Updates.

An occupational health advisory service is provided to managers and staff by qualified Occupational Health Advisors.

All these essential components form the basis of a structured and effective health and safety management system.